High Attenders in the North

Oliver Mantell

\bigcirc the audience agency

Understand who your audiences are. Discover who they could be.

What we looked at

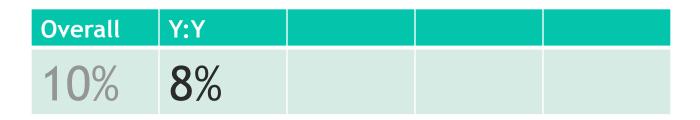
- In Yorkshire, attending in Yorkshire
- Matched to a family
- <11 tickets/transaction; at least 1 paid.
- Not venue's own p/c
- 6+ time attenders

Venues:

- WYP
- TRW
- Sheffield Theatres
- SJT
- Cast
- YTR
- NCEM
- Hull Truck
- Ilkley Literature Festival



• Overall



- Overall
- From Yorkshire, In Yorkshire

Overall	Y:Y	Y:any	
10%	8%	9%	

- Overall
- From Yorkshire, In Yorkshire
- From Yorkshire, anywhere

Overall	Y:Y	Y:any	NW:any	
10%	8%	9%	10%	

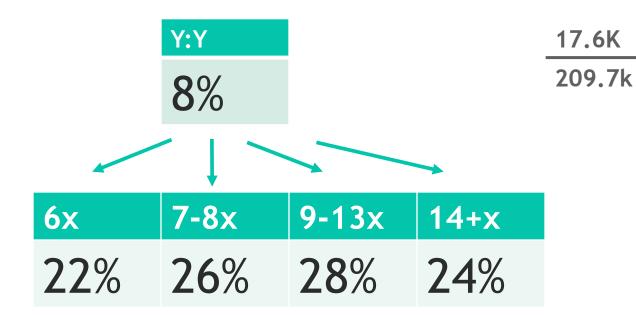
- Overall
- From Yorkshire, In Yorkshire
- From Yorkshire, anywhere
- From NW, anywhere

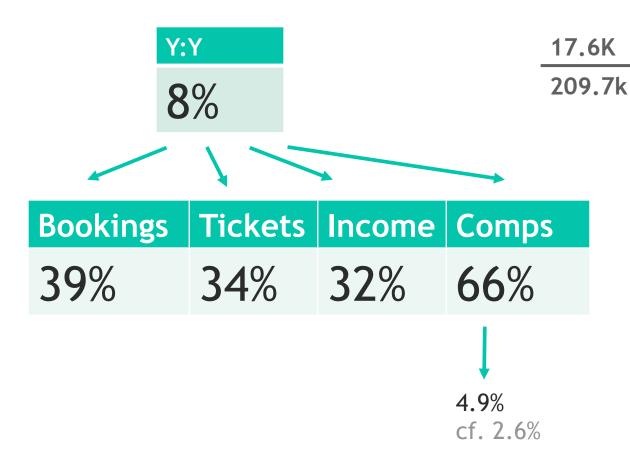
Overall	Y:Y	Y:any	NW:any	NE:any
10%	8%	9%	10%	13%

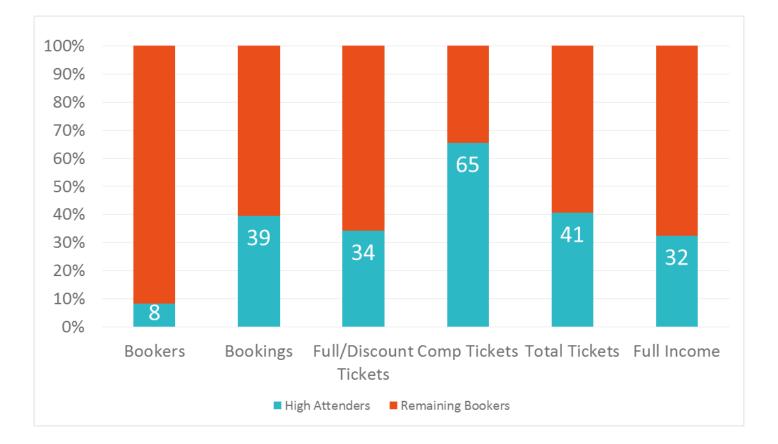
- Overall
- From Yorkshire, In Yorkshire
- From Yorkshire, anywhere
- From NW, anywhere
- From NE, anywhere

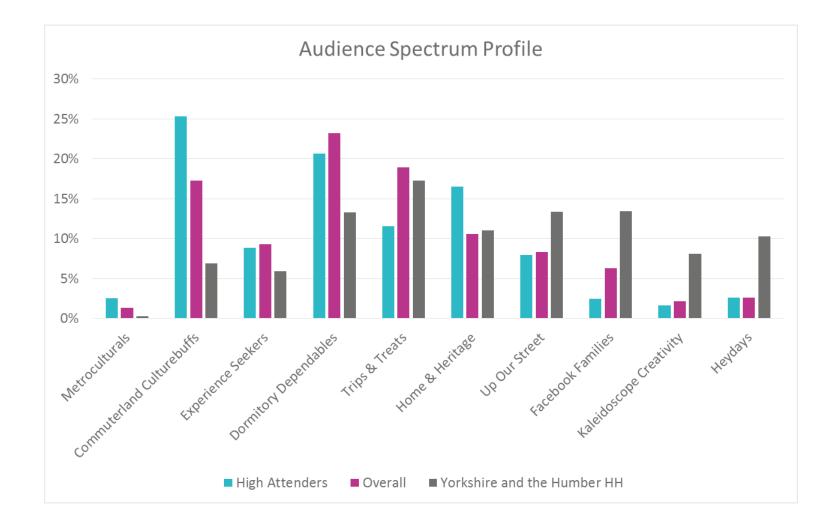
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10%	8%	9%	10%	13%

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Segment	%	Index
Metroculturals	3%	962
Commuterland Culturebuffs	25%	366
Dormitory Dependables	21%	155
Home & Heritage	17%	150
Experience Seekers	9 %	148
Trips & Treats	12%	67

• 85% from these segments

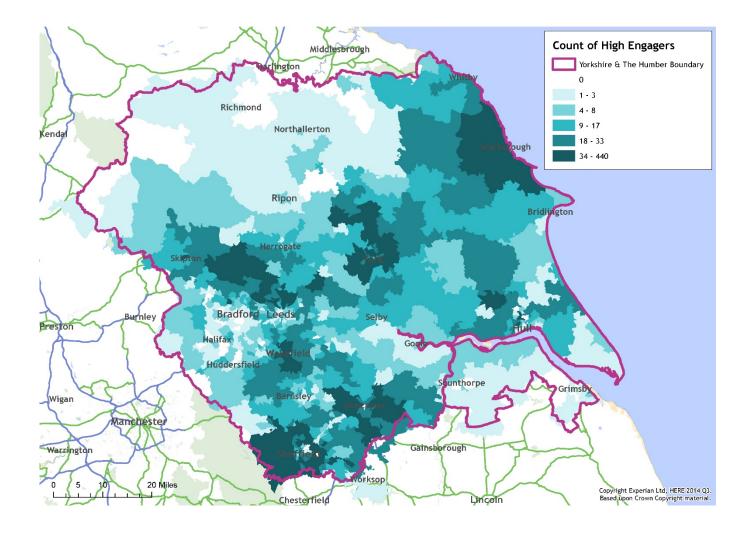
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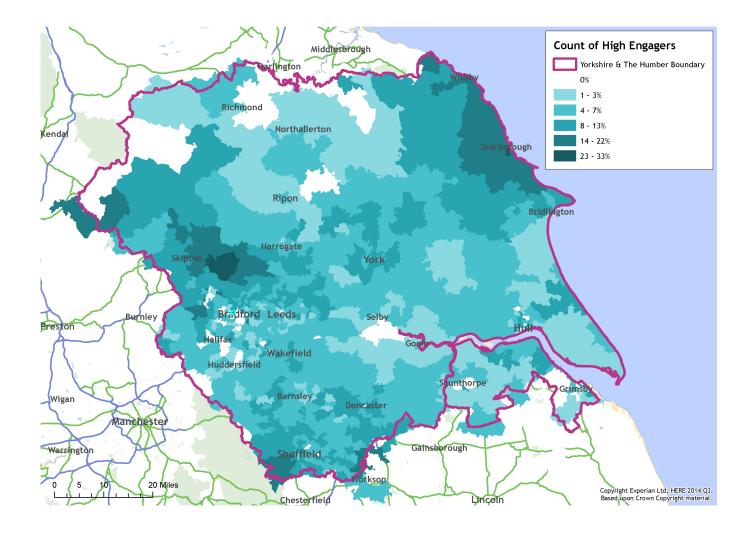
- 85% from these segments
- Only 37% from 'top 3' (cf. 51% national)

Segment	%	Index	↑/↓
Metroculturals	3%	962	1
Commuterland Culturebuffs	25%	366	1
Dormitory Dependables	21%	155	\downarrow
Home & Heritage	17%	150	1
Experience Seekers	9 %	148	1
Trips & Treats	12%	67	\checkmark

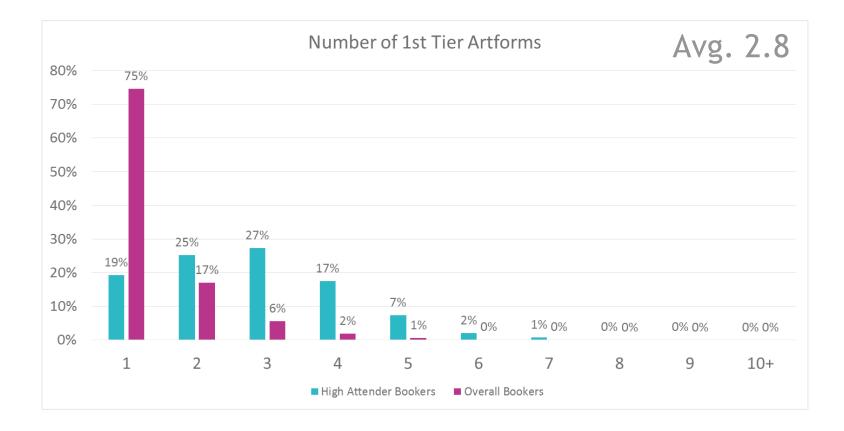
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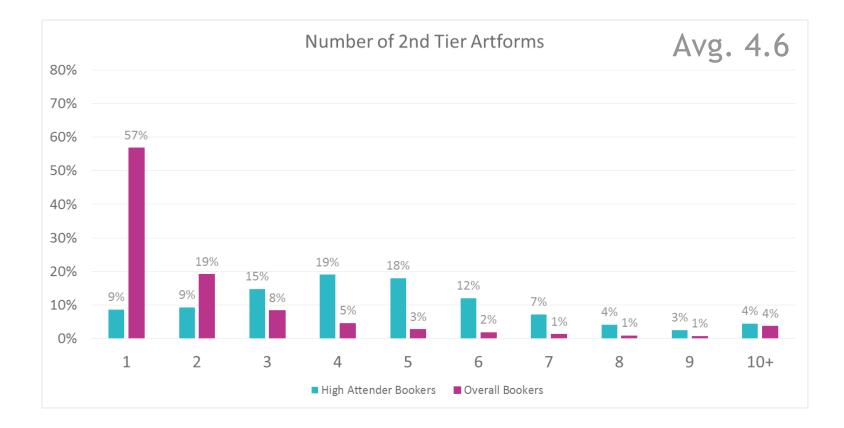
• Not easy to identify on your own: 67% avg.





- Not easy to identify on your own
- Geographical concentrations (and gaps?)





2 nd Tier Artform	High	All	Index
Contemporary Play	32.5	11.1	293
Drama New Writing	30.6	9.7	315
Classical Play	26.7	7.6	351
Musical Theatre	20.8	6.5	321
Christmas Show	15.2	7.2	211
Plays/Drama	15.0	7.2	209
Pantomime	11.3	10.3	110
Literature	8.8	2.0	446
Children/Family	8.2	3.9	210
Mainstream Musicals	7.9	2.6	304

2 nd Tier Artform (highest index)	High	All	Index
Streamed Performing Arts	3.0	0.5	671
Literary Talks	2.1	0.3	657
Author Readings	5.3	0.8	630
Physical Theatre	2.1	0.3	617
Art-house/Specialist Cinema	2.5	0.4	614
Workshops - Adult	2.0	0.3	606
Poetry/Spoken Word	5.4	0.9	598
Experimental Theatre	5.8	1.2	496
Music	1.8	0.4	490
Personality/Reminiscence/ Talk	2.6	0.6	460

2 nd Tier Artform (lowest index)	High	All	Index
C&F Plays/Drama	3.4	1.4	237
Community/Amateur Musical			
Theatre	5.3	2.2	235
Christmas Show	15.2	7.2	211
Children/Family	8.2	3.9	210
Plays/Drama	15.0	7.2	209
Comedy & Comedians	6.5	3.1	209
General Entertainment	2.0	1.2	171
C&F Branded	1.8	1.5	120
Pantomime	11.3	10.3	110
Community/Amateur Dance	1.4	1.6	92

- Not easy to identify on your own
- Geographical concentrations (and gaps?)
- Only moderately varied art-forms (more experimental, talks, streaming; relatively less family/populist)

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- Geographical concentrations (and gaps?)
- Only moderately varied art-forms
- Older age profile (from AS, surveys & b/o data profile)

Questions it Raises...

- How dependent are you on your High Attenders? Do you know who they are? What do you know about them?
- What (else) can we do to engage High Attenders?
- Who aren't we catering for?

Next Steps...

- Analysis with more venues
- City views
- Qualitative research
- Find out about your own High Attenders:
 - Survey data
 - Own box office
 - Elsewhere data