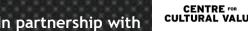
Cultural Participation Monitor

Key Findings, March 2023

Oliver Mantell, Director of Evidence and Insight

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About the Cultural Participation Monitor

A survey about changing attitudes and behaviours towards cultural engagement

Nationally-representative online survey

Sample: 25,000 in total

Shows regional and demographic differences

Wave 1: Oct-Nov 2020 Wave 5: Nov 2021

Wave 2: Feb 2021 Wave 6: Apr 2022

Wave 3: Jun 2021 Wave 7: Sep 2022

Wave 4: Sept/Oct 2021 Wave 8: Feb 2023

Sample of the <u>whole</u> population, all sectors
Current, regular and longitudinal
Linked to Audience Spectrum profiles

Background: Waves 1-5 AHRC-funded, as part of Centre for Cultural Value's COVID-19: Impacts on the cultural industries and the implications for policy research project.

Wave 8 was supported by Association of Leading Visitor Attractions



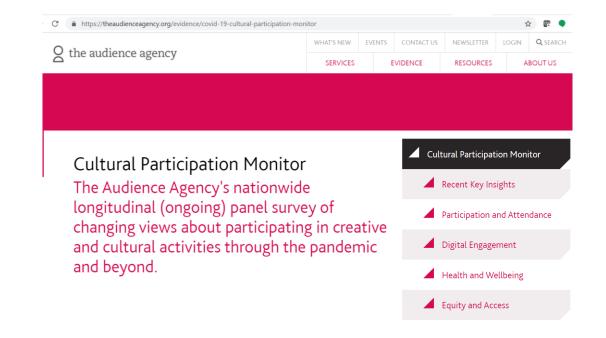
About the Cultural Participation Monitor

What it includes:

- Physical/digital/participatory cultural engagement
- Wider leisure habits/activity
- Attitudes and responses re COVID, Cost of Living and other issues

For:

- Previous baselines
- Current situation
- Future expectations.



For overall findings from Wave 1-8 and by theme, see theaudienceagency.org/evidence

Wave 8 Key Topics

Engagement



Covid



Cost of living



Late booking



Social Media



Membership



Volunteering



Donations

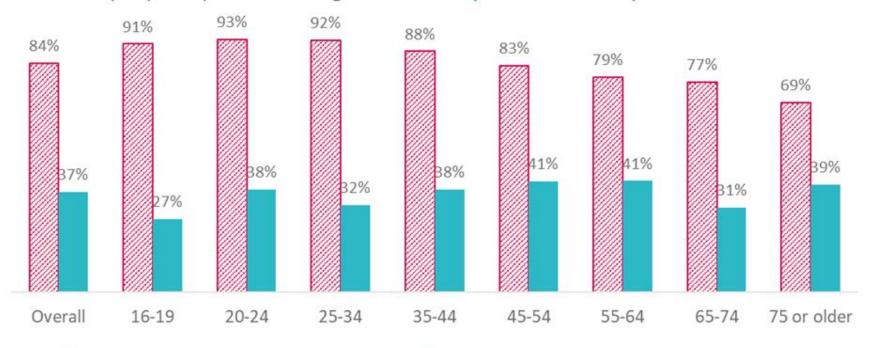


1. Reasons for Not Attending: Covid/Cost of Living

Attendance

☑ Have attended arts/culture in last year

Young people attend more, but across the board about a third of people report attending less than they did before the pandemic



Attending less arts/culture than pre-pandemic

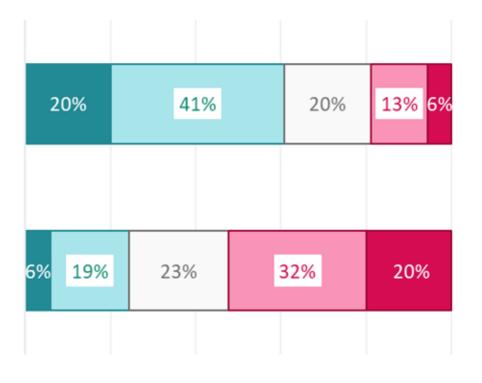
84%

have been to any inperson
arts/heritage event
in last 12 months
Down since Wave 7:
90%

Barriers to Attendance

The rising cost of living puts me off attending cultural events

The risk of catching/spreading Covid-19 puts me off attending cultural events



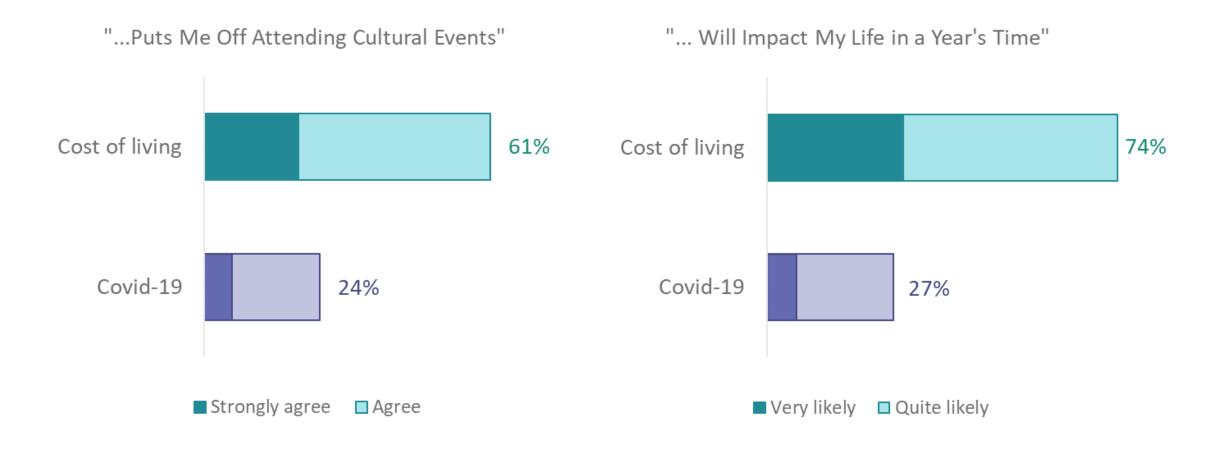
■ Strongly agree □ Agree □ Neither agree nor disagree □ Disagree ■ Strongly disagree

61%

say that the cost of living puts them off attending cultural events: cf. 24% for

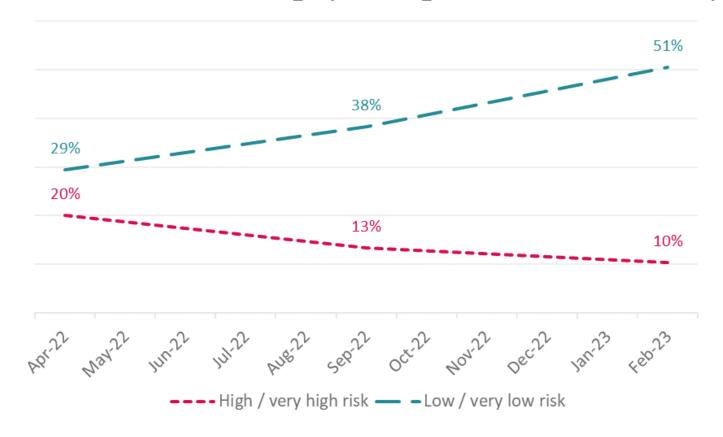
Covid.

Barriers to Attendance



Attitudes to Covid

Perceived risk of catching/spreading Covid continues to drop

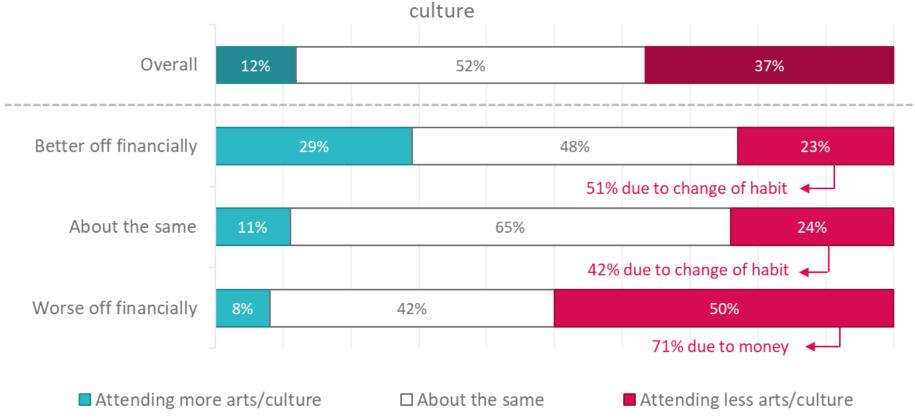


10%

now think the risk of catching/spreading Covid is high/very high

Barriers to Attendance

Compared to pre-pandemic, those better off are also attending more arts /



48%

feel financially
worse-off than last
year: and 50% of them
are attending less
arts/culture

Attitudes to Covid

- Around 1/5 to 1/4 of the population are still significantly concerned about Covid
- It does still affect attendance

(36% of the 31% who are attending less than 12 months ago said Covid put them off)

 More cautious re Covid are more likely to be 65+, disabled, with higher education, better off (esp. better off families), not working outside the home.

24%

are put off attending arts & culture by Covid

Attitudes re Covid:

Strongly agree or agree (Strongly agree)

- Chance of getting or passing on Covid during dayto-day activities: low/v low 51%; high/v high 10%
- Nervous re public transport b/c of Covid: 27% (8%)
- I wear a mask at indoor events: 22% (7%)
- 'the pandemic is effectively over': 34% (9%)
- Affect in 6 months (33%, 7%) 2 years (20%, 6%)*
- * V likely or quite likely, v likely



Cost of Living

People feel worse off

(47% worse off, 12% better off cf. pre-pandemic)

It directly affects attendance

(56% of the 31% who are attending less than 12 months ago said it was due to money)

- Those feeling better off are neither attending more nor less (net+0%), those worse off are net 42% less.
- Worse off more likely to be female, 35-64, non-London, disabled, families.

61%

are put off attending arts & culture by the cost of living crisis

Attitudes re cost of living:

Strongly agree or agree (Strongly agree)

• Worried about cost of living: 78% (33%) [Oct: 86%]

The 'cost of living crisis' means I will...

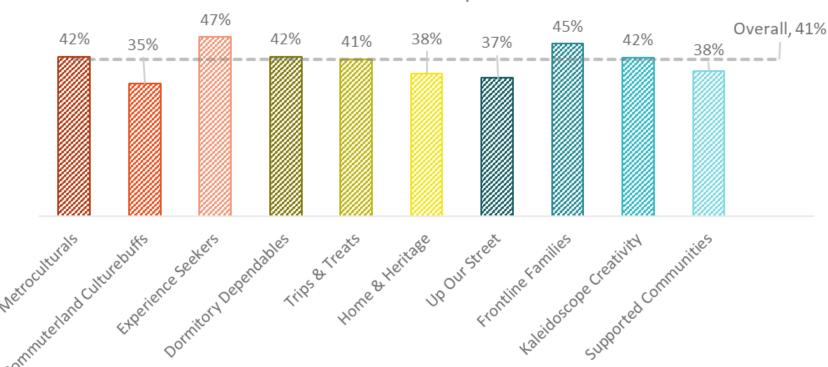
- ...Do fewer paid-for leisure activities: 66% (25%)
- ...Look for more free leisure activities: 67% (24%)
- ...stay closer to home for leisure: 67% (21%)
- Affect in 6 months (77%, 34%) 2 years (58%, 20%)*
- * V likely or quite likely, v likely



2. Purchasing and Engagement

Late Booking

Strongly Agree / Agree: "I tend to book more last-minute than I used to do before the pandemic"



4/10

say they are booking later than before the pandemic

True for both those who feel better off <u>and</u> worse off.

Lower for over 65s.

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8%

13%

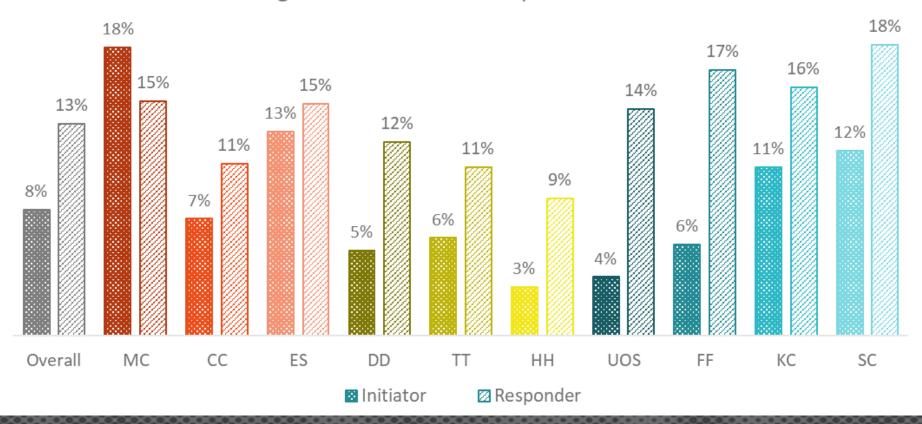
Initiators:

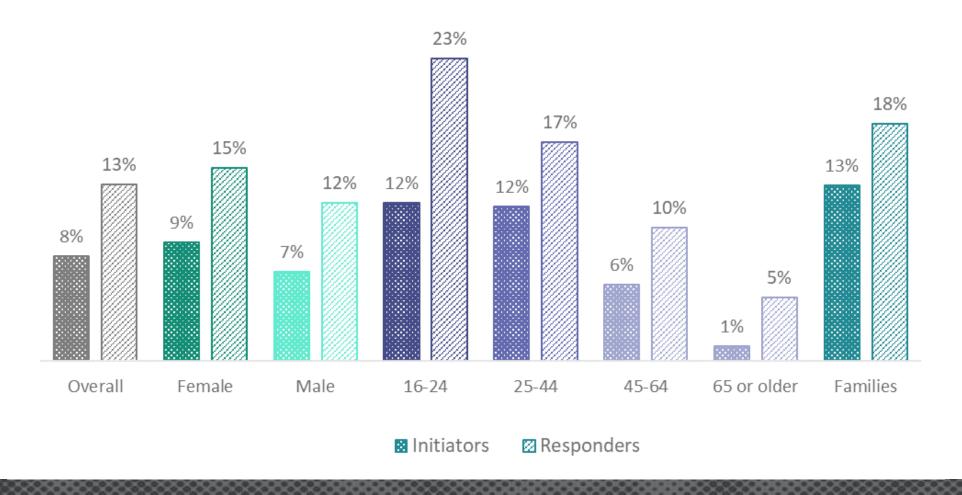
"I'm the kind of person who likes to organise outings to cultural events for my friends"

Responders:

"I'm much more likely to attend cultural outings **if someone else invites me**"

There are most responders among lower engaged groups, and initiators among Metroculturals and Experience Seekers





3. Social Media

Use of social media to follow arts & culture organisations

Younger age groups and families were most likely to follow culture / arts organisations on social media

% following any arts or cultural organisations on social media

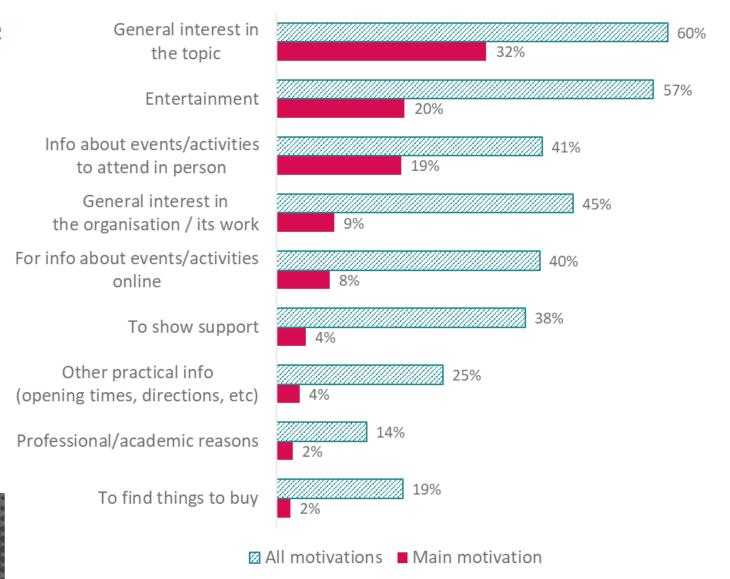


37%

Follow arts and cultural organisations on social media

Use of social media to follow arts & culture organisations

Top motivations for following were general interest in the topic and entertainment

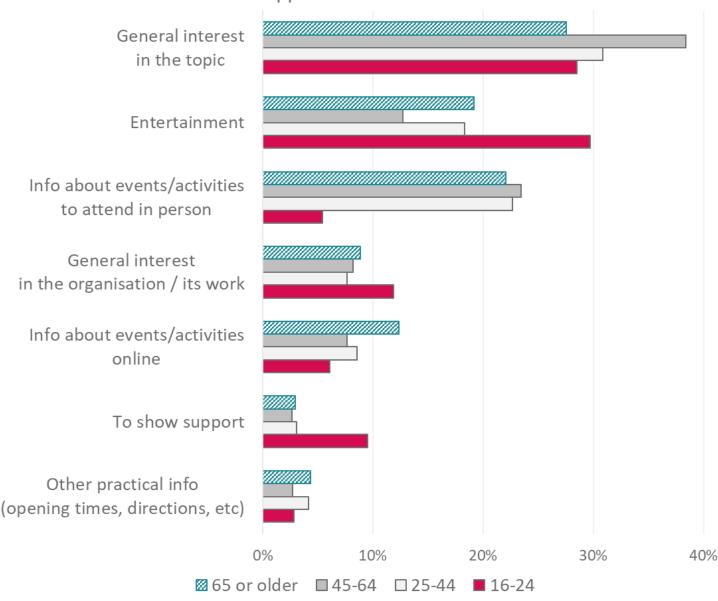


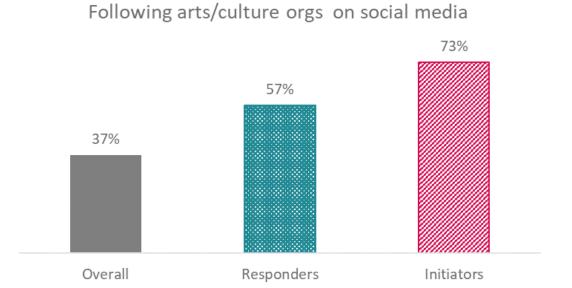
Use of social media to follow arts & culture organisations

Those who say arts & culture is a main interest of theirs:

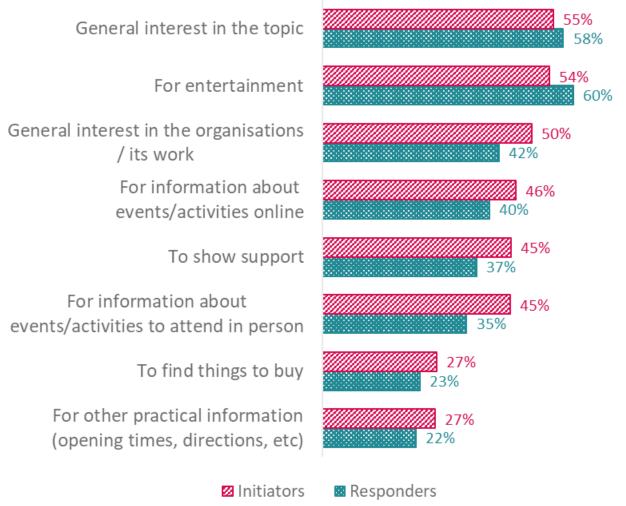
- More likely to say general interest in topic is their main reason for following (but <u>not</u> org)
- Less likely to say entertainment

Younger people are more likely to follow organisations for entertainment and to show support





Reasons for following on social media

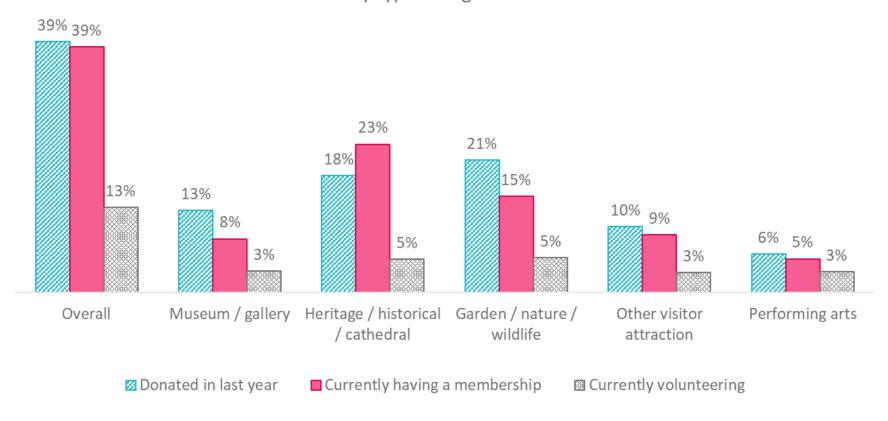


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4. Support for Organisations

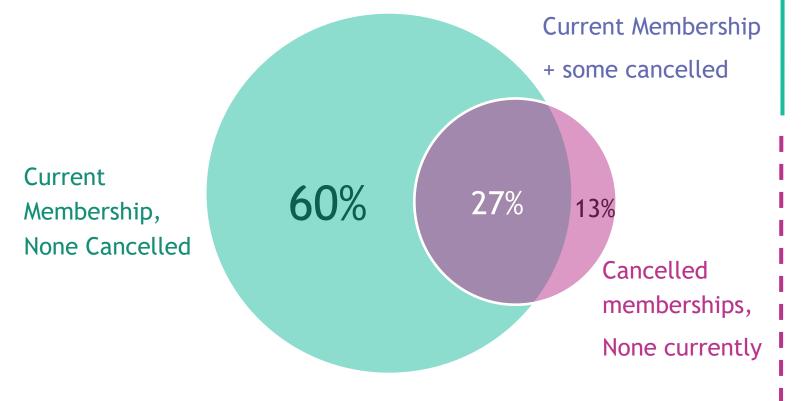
Types of support

Donations and memberships were most common ways of supporting - and varied by type of organisation





Memberships (45% of population)



Current Membership Renew Definitely 47% Current Membership Renew Probably 41% **Current Membership** Renew Prob Not / Def Not / DK 12% Cancelled Membership Restart Definitiely 24%

Cancelled Membership
Restart Probably 38%

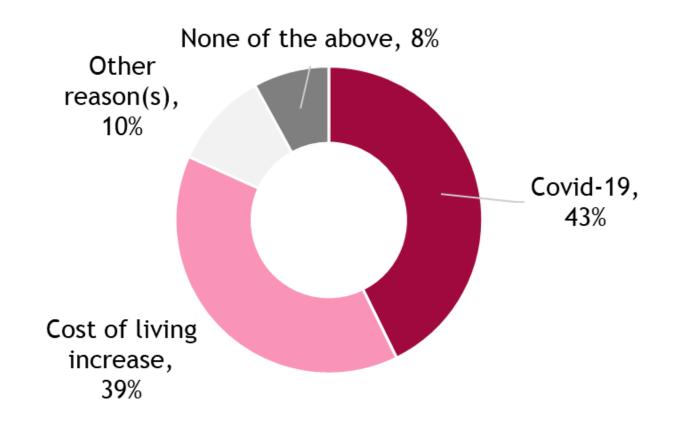
Cancelled Membership

Restart Prob Not / Def Not / DK

start Prob Not/ Def Not / DK 38%

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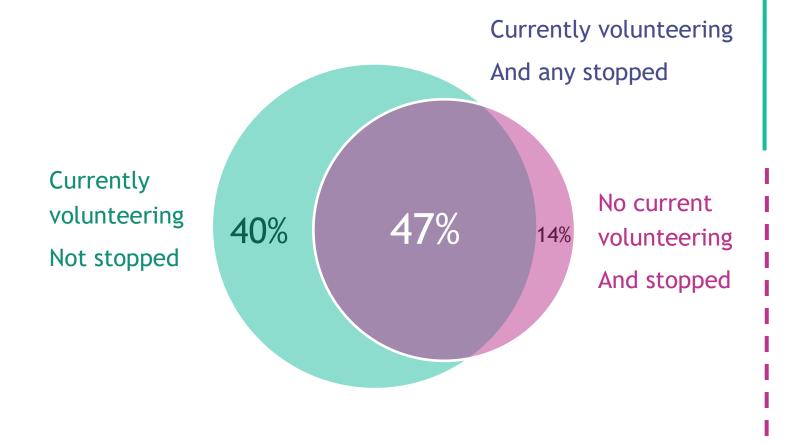
Memberships: Why stopped



- 'Covid' skews younger (U45s)
- 'Cost of living' is highest among middle-aged

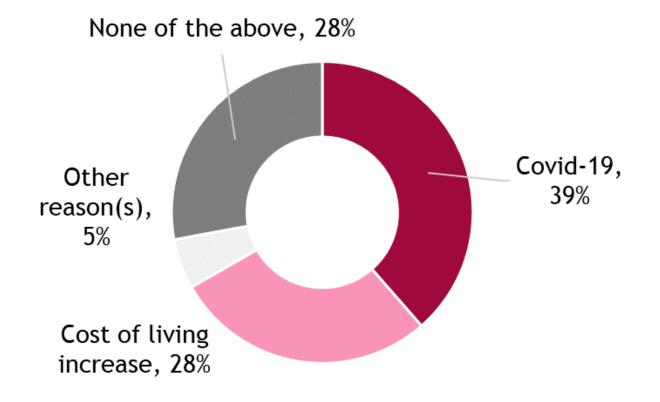
NB: Small samples

Volunteering (15% of population)



Currently volunteering Continue Def 43% Currently volunteering Continue Prob 39% Currently volunteering Continue Prob Not / Def Not / DK 17% Stopped volunteering Restart Def 30% Stopped volunteering Restart Prob 47% Stopped volunteering Restart Prob Not / Def Not / DK 23%

Volunteering: Why stopped

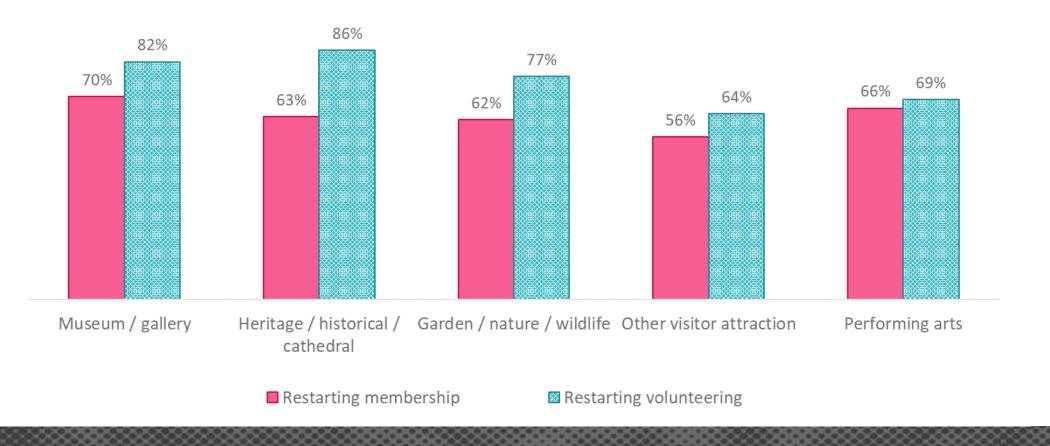


Reason for Attending Less (selected)	
There's less I want to see or do	13%
I have fewer people to go with	16%
I got out of the habit	22%
I can't afford it anymore, or want to save	56%
money	
I have new/greater caring	10%
responsibilities	
I don't have time/energy	25 %
It's harder to get to the venues	15%
I'm trying to avoid falling ill	18%
My physical health is worse than it was	17 %
My mental health is worse than it was	14%
Other reason	5%
None of the above/ No particular reason	5%



Restarting memberships/volunteering

Most people expect to restart their membership/volunteering in the next couple of years % of those who had stopped since Covid





Donations

Almost half say they've donated to a cultural/heritage/nature organisation in the last year (46%):

- nature (21%)
- heritage (18%)
- museum/gallery (13%)
- other attraction (10%)
- performing arts (6%).

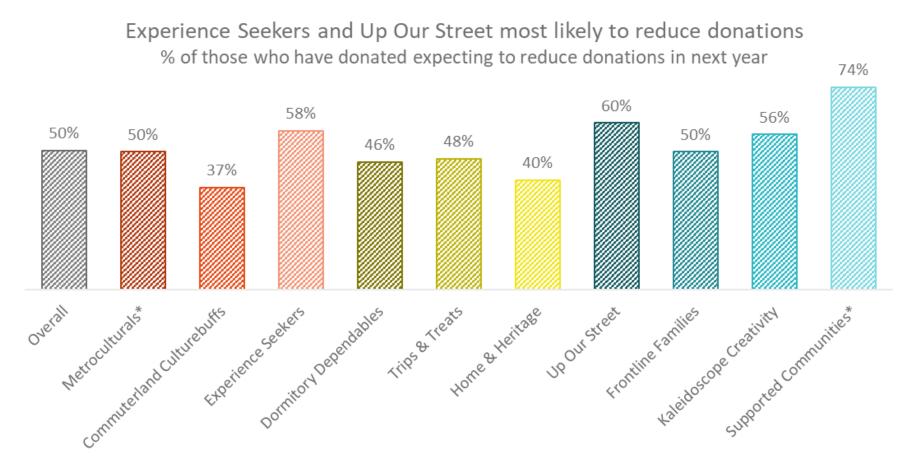
50%

of donors say the cost of living means they will donate less: cf. 17% more.

• Especially: younger (U45s); lower income groups; those with children (even families who feel that they have got better off).

Tension between groups more likely to attend and more likely to support...?

Donations



^{*} low sample size: indicative results only



5. Implications and Discussion

Implications

- Barriers (Covid not gone away, but cost of living the priority but 12% 'better off' than before Covid, and varies by group)
- Late booking types better off & less concern / worse off & more concern
- Membership models (and reengagement for memberships and volunteering)
- **Donations** (differentiate methods re age etc)
- Differentiation in social media audiences (young/lower engaged may look for different things...)
- New normal? (membership/volunteering return and reduced concern re Covid, but cost of living likely to persists)

Thank you

Please get in touch: theaudienceagency.org oliver.mantell@theaudienceagency.org

